

END-TO-END SOLUTIONS FOR EVERY PREMIUM PROCESSING NEED

Whether you are a P&C, Auto, Life Insurance agency, policy provider, or another type of insurance agency, RT Lawrence understands that your business has unique goals to be met. Fortunately, we are trained experts that take the time to fully understand your business requirements when handling payments.

OBSTACLE/SOLUTION

We found with many of our clients that ensuring that a late/high risk policy payment isn't processed and automatically reinstated is top on their list to manage correctly. In fact, for some states/agencies if a payment is cashed automatically it reinstates the customer's policy. RT Lawrence can help you put safeguards in place to ensure these occurrences are flagged for your operators to address.

RTLfiRST WILL SIMPLIFY HANDLING OF PAYMENTS FOR YOUR UNIQUE ENVIRONMENT

(Features/Benefits)

RTLfiRST will simplify handling of payments for your unique environment.

Stop and flag HIGH risk accounts – RTLfiRST has the ability to set up hotfiles and incorporate special processing rules to ensure that these payments stopped for additional processing.

Specific Late Payment Handling – Flexibility to set thresholds, return/reject payments, calculate penalty amounts and generate an updated file to update your main CMS.

Partial payments and installment payments – The system based on your processing rules or hotfile can easily process your customer partial payments, reject payments that do not fall within installment threshold, etc.

Membership Processing (mutual insurance companies) – The system can handle and sort out payments that include membership fees, validate balances, create virtual stubs & create payment files to update records.

RT Lawrence is an end-to-end solution provider committed to offering user-friendly software solutions that provide real-time resolutions and simplify the most complex insurance environments. As trained experts in the payment processing industry, we strive for customer excellence through our CustomerFiRST program to help you maintain the highest level of service to your clients.

DID YOU KNOW? WE SERVICE:

- Auto Owner Insurance (MI)
- Blue Cross Blue Shield (SC)
- Central Mutual (OH)
- Virginia Farm Bureau (VA)
- Tennessee Farm Bureau (TN)

CONTACT US TODAY!

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OUR SOLUTIONS WORK WITH:



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